

**MHD-ROCKLAND adheres to the ISO 9001:2000, AS9120 standards in order to ensure the quality control of all products provided by its vendors.**

Clause A:

Vendors are asked to comply with all the requirements laid out on Purchase Orders in order to maintain the quality of aerospace product to the highest standards.

When appropriate, vendors are to provide:

- a) Full traceability to the manufacturer including all tests and production reports on FN material;
- b) Shelf Life and Cure date data for all rubber products, bearings, glues, oils and other liquids as required;
- c) Right of access by MHD-ROCKLAND, their customer or any regulatory authority to all facilities involved in the order, for the purposes of inspection of all production or source records, test/inspection of equipment and test of personnel in order to verify conformity to the specified requirements. (Verification of processes or conformity shall not be used as evidence of effective quality control, and shall not absolve the supplier of the responsibility to provide conforming product, nor preclude subsequent action by the customer)

In addition, the supplier is to notify MHD-ROCKLAND:

- a) Immediately upon discovery of non conforming parts or processes
  - I. By an email outlining the non conformance details;
  - II. Followed by a formal letter.
- b) Immediately if there are any changes made to a products definition.

MHD-ROCKLAND utilizes a robust product identification and traceability system to control inventory. In the event where a part has to be recalled due to non-conformance or changes to product definition, MHD-ROCKLAND will immediately notify the customer and supplier by email and by formal letter, identifying the specific product and detailing method of resolution.

Aerospace logistics support and services\_.